

STANDARD TERMS AND CONDITIONS

1. No order shall be binding on **ZAPTRONIX LTD** until confirmed in writing.
2. The potential cost savings are based on information supplied by the client and **ZAPTRONIX LTD** cannot be held responsible for any errors therein.
3. All rental prices include equipment, software, labour installation costs, cabling and sundries. Any civil works if required is excluded from the rental price.
4. The performance of the camera equipment is subject to adequate lighting levels. In addition the cameras together with the recording/viewing equipment require 220-volt outlets. These are to be supplied by you. If required we can arrange an electrician at an additional cost.
5. This proposal is based on today's rates of freight, insurance, duty, landing, railage and delivery charges and any variation therein will be for the account of the customer.
6. This proposal is valid for a period of 30 days.
7. No warranty shall be binding on **ZAPTRONIX LTD** unless contained in the written documents reflecting the sale and/or rental. In lieu of warranties or representations, expressed or implied by the law.
8. Any oral or written statement not contained in the written document/s reflecting the sale and/or rental whether made by **ZAPTRONIX LTD** or an employee or an agent of **ZAPTRONIX LTD** shall have no legal effect and is not to be regarded as a representation.
9. These conditions shall at all times be binding notwithstanding the conditions or stipulations contained in the customers enquiry, tender forms or elsewhere that may be in conflict herewith.
10. Should the customer in placing an order or in accepting **Zaptronix Ltd** offer, purport to attach any conditions thereto which vary, amend or are in conflict with these conditions, then notwithstanding anything in or on the customer's order or acceptance, these conditions shall solely prevail. These conditions shall only be varied in writing by **ZAPTRONIX LTD**.
11. In the event of the customer insisting upon the delivery and installation of the goods before approval of finance or the rental agreement, the customer agrees that should said finance or rental agreement be rejected the customer will become duly and severally liable for the cost of the goods and installation cost. The customer therefore accepts full responsibility for obtaining the necessary finance to pay for the goods, and will make every effort to ensure that said finance or rental agreement acceptance would be attained promptly.
12. Should the customer wish to cancel this order for whatever reason it is agreed that a cancellation fee of 20 % of the list price of the goods, or in the case of a rental the aggregate of the first year's rentals, to be paid to **ZAPTRONIX LTD** within seven days. If however, the goods have already been delivered and installed the customer agrees to waiver all rights to cancellation and pay all amounts outstanding as per quotation.
13. Any date specified as a delivery date shall be regarded as an approximate date and the failure to deliver goods on the said date shall not render **ZAPTRONIX LTD** liable for damages nor entitle the customer to cancel any contract arising there from.
14. **Payment Terms**
A 50 % payment is required by **ZAPTRONIX LTD** upon delivery and acceptance of goods, and before commencement of installation. This amount is to be paid by direct transfer or a bank guaranteed cheque. Thereafter an amount equivalent to 40 % of the total invoice value must be paid to **ZAPTRONIX LTD** upon power up of the system regardless of any delay preventing installation. The final 10 % is to be paid upon completion of integration and training. If for whatever reason the payment is rejected or stopped, **ZAPTRONIX LTD** will take this as a cancellation of the contract by the customer and shall be entitled to collect all of the goods, pertaining to this order and keep the deposit and any other amounts paid in view of any costs or damages incurred by **ZAPTRONIX LTD**. The equipment remains the property of **ZAPTRONIX LTD** until all amounts have been paid in full.
15. **Rental or Finance Terms**
On approval of the rental agreement or other finance the customer agrees to sign the goods received note (GRN), as proof of delivery of the goods to the customer's premises.
PLEASE NOTE: Installation will only commence on completion of the above, and a notification from the finance company to commence the installation process.
16. All system designs proposed by **ZAPTRONIX LTD** shall be subject to a fee of seven percent (7%) in the event that an alternative provider is contracted to implement the design.
17. Maintenance Charges and Supplies - Payment strictly 30 days from date on invoice.

